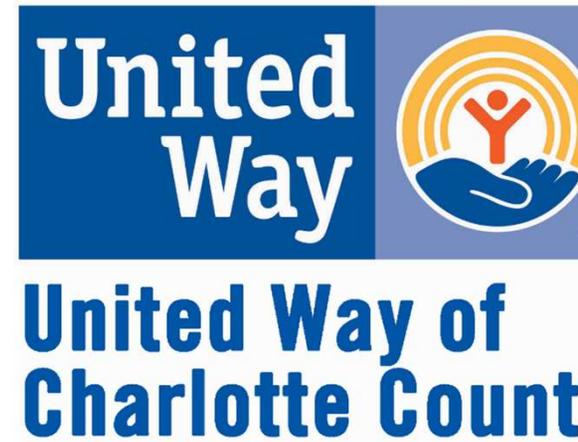


# A Community Framework for Action

for Health & Human Services in Charlotte County



# Steering committee



**The stakeholders identified the following key items** for a Community Framework for Action.

These are:

**ISSUE:**

There is no entity or structure within the community that bears responsibility for addressing the critical issues facing health and human services delivery, and facilitating strategies for system improvements.

There are a multitude of plans and strategies that address health and human services that are not aligned or well-coordinated.

The public at large, users of the health and human services delivery system, and providers may not be aware of the services and resources available to them, the contributions these services make to the vibrancy of the community or the shortcomings and deficiencies within the system.

Information: Data and data analysis are not consistent, known or readily accessible to support effective decision making.

There is a level of distrust among some segments of the community and as well as a lack of community willingness to engage in addressing critical issues.

**ACTION:**

Create a Together Charlotte collaborative.

- a. Establish a community process that aligns existing plans and assessments to community aspirations and expectations.
- b. Identify opportunities for collaboration among TC members and others.

Develop and implement a communications plan to better inform the public, users of services, and providers, government, and businesses.

Establish a data repository

Develop an approach to inform, learn from and engage/involve disaffected members of the community.

# Systems Leadership

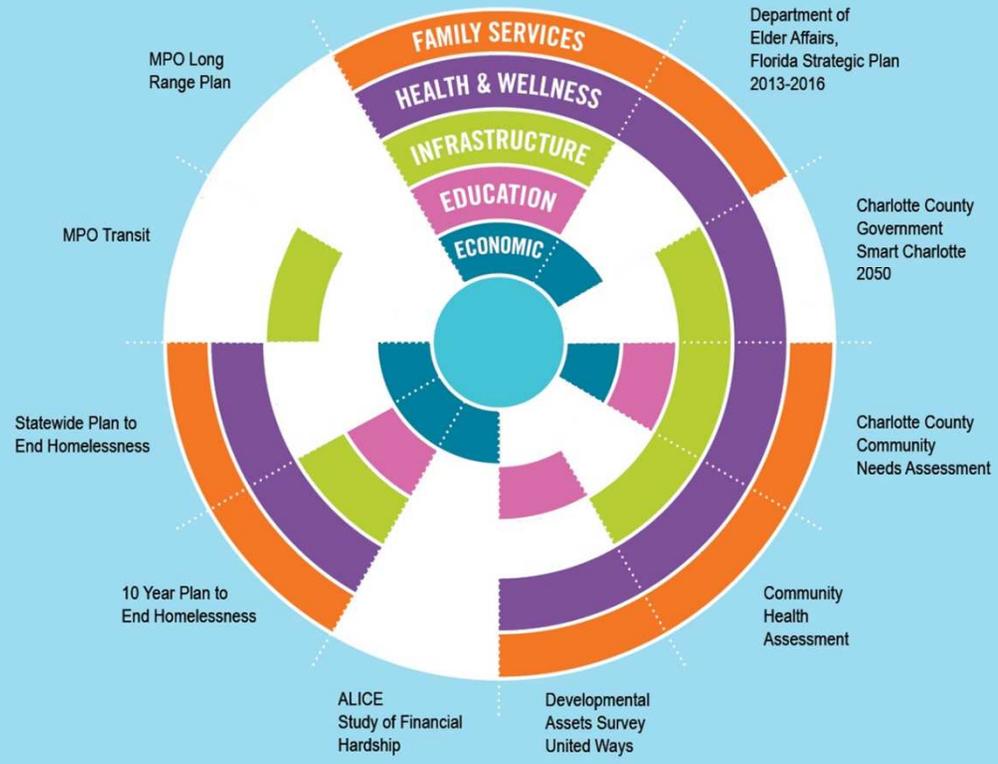


# Community Conversations



# Plans Alignment Gaps

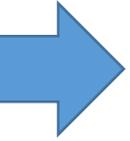
Representatives from Charlotte County Government, United Way of Charlotte County, Community Foundation of Charlotte County, Department Health-Charlotte County, Charlotte Behavioral Health Care as well as community volunteers met for several months, read multiple agency plans and discussed strategies for addressing plans alignment gaps.



# Framework for Action Chart

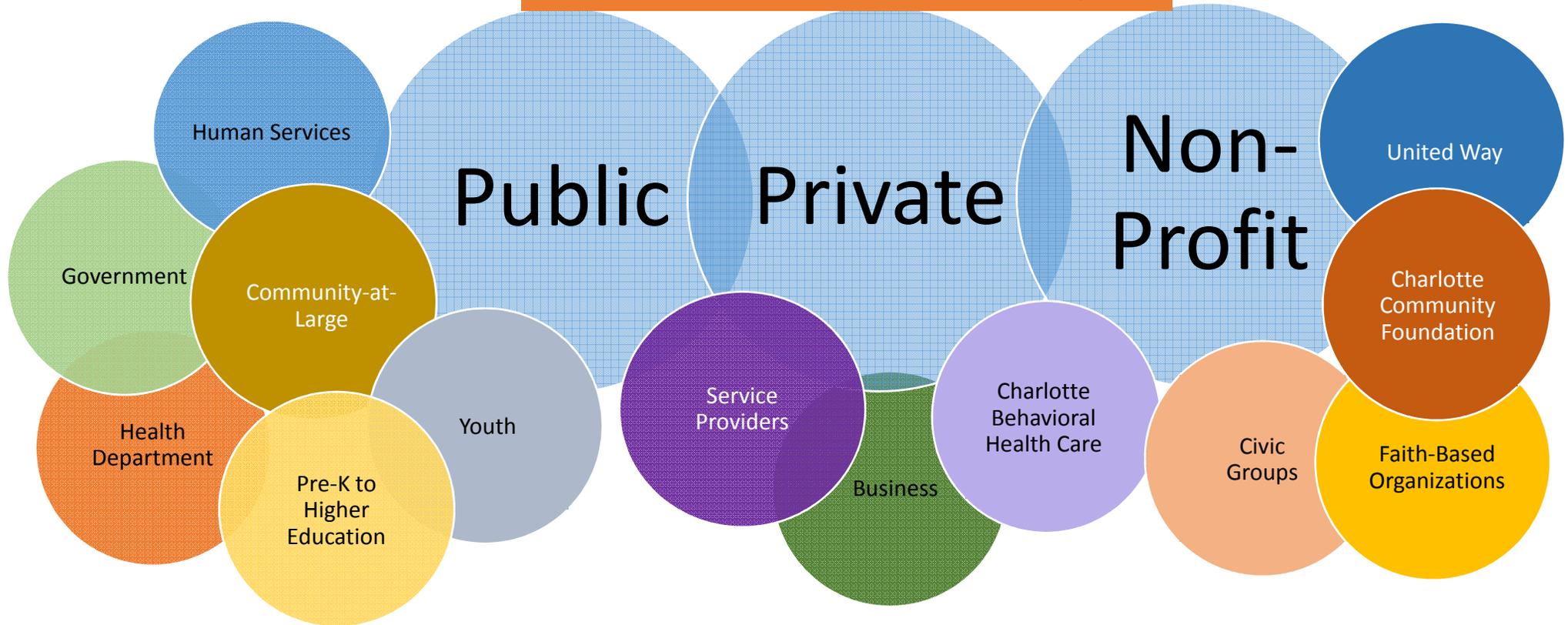
WHY	WHAT	HOW	WHEN	WHO
<p><b>Shared Vision</b></p> <p>Envision a safe, healthy, educated and vibrant community where individuals, families and organizations are encouraged, engaged, and empowered to actively participate in achieving financial stability and in creating a sustainable quality of life for all.</p>	<p><b>Mission</b></p> <p>Together Charlotte is a collaborative coalition that empowers and encourages our community to champion high quality health and human services.</p>	<p><b>Roles</b></p> <ul style="list-style-type: none"> <li>• Advisor</li> <li>• Advocate</li> <li>• Catalyst</li> <li>• Collaborator</li> <li>• Convener</li> <li>• Educator</li> <li>• Evaluator</li> <li>• Planner</li> </ul>	<p>Short: &lt; 1 yr.</p> <p>Med: 1-2 yrs.</p> <p>Long &gt; 2 yrs.</p>	<p>Together Charlotte</p>
<b>FOUNDATIONAL BLOCKS</b>				
<p><b>Organize:</b> There is no entity or structure within the community that bears responsibility for addressing the critical issues facing health and human services delivery system improvements and facilitating strategies to improve.</p>	<p>Create a Together Charlotte collaborative.</p>	<ul style="list-style-type: none"> <li>• Review best practices</li> <li>• Determine leadership</li> <li>• Identify structure</li> <li>• Determine necessary start up resources</li> <li>• Define membership</li> </ul>	<p>Short</p>	<p>Steering Committee</p>
<p><b>Planning:</b> There are a multitude of plans and strategies that address health and human services that are not aligned or well coordinated.</p>	<p>Establish a community process that aligns existing plans and assessments to community aspirations and expectations.</p> <p>Identify opportunities for collaboration among TC members and others.</p>	<ul style="list-style-type: none"> <li>• Identify existing plans and assessments</li> <li>• Review plans/assessments, determine opportunities for coordination and collaboration</li> <li>• Convene discussions to identify potential short and medium term opportunities</li> <li>• Identify opportunities for alignment of plans with community aspirations and expectations.</li> </ul>	<p>Short-Medium</p>	<p>Plans Committee</p>
<p><b>Awareness:</b> The public at large, users of the health and human services delivery system, and providers may not be aware of the services and resources available to them, or aware of the contributions these services make to the vibrancy of the community or aware of the shortcomings and deficiencies within the system.</p>	<p>Develop and implement a communications plan to better inform the public, users of services, and providers, government, and businesses.</p>	<ul style="list-style-type: none"> <li>• Review existing data, results of community conversations, focus groups.</li> <li>• Conduct additional community conversations to align to current community aspirations and concerns</li> <li>• Determine communication methods, priority messages and audience.</li> <li>• Determine communication mediums (PSAs, speakers' bureau, newspapers, social media, Websites, studies)</li> <li>• Meet with elected officials and community leaders regularly</li> </ul>	<p>Short</p>	<p>Community and Education Committee</p>
<p><b>Information:</b> Data and data analysis are not consistent, known or readily accessible to support effective decision making.</p>	<p>Establish a data repository</p>	<ul style="list-style-type: none"> <li>• Identify plans and assessments</li> <li>• Establish mechanism for making plans/assessments available.</li> <li>• Create an agreement to share no-proprietary data</li> <li>• Publish a comprehensive list of available resources</li> <li>• Establish resourcing approach to support/share data analysts.</li> </ul>	<p>Medium</p>	<p>Data Committee</p>
<p><b>Trust/Engagement:</b> There is a level of distrust among some segments of the community and as well as a lack of community willingness to engage in addressing critical issues.</p>	<p>Develop an approach to inform, learn from and engage/involve disaffected members of the community.</p>	<ul style="list-style-type: none"> <li>• Openly share and disseminate information</li> <li>• Identify disaffected groups/individuals and create opportunities for interaction (community conversations, presentations, one-on-one, etc.)</li> </ul>	<p>Short-Medium</p>	<p>All Committees Steering Committee Plans Committee Community &amp; Education Data</p>

# Together Charlotte! Organizational Structure



Stakeholders (meet 2x per year)

Steering Committee (meets 12x per year)  
< 15 members  
Elect: Chair, Vice-Chair, Secretary



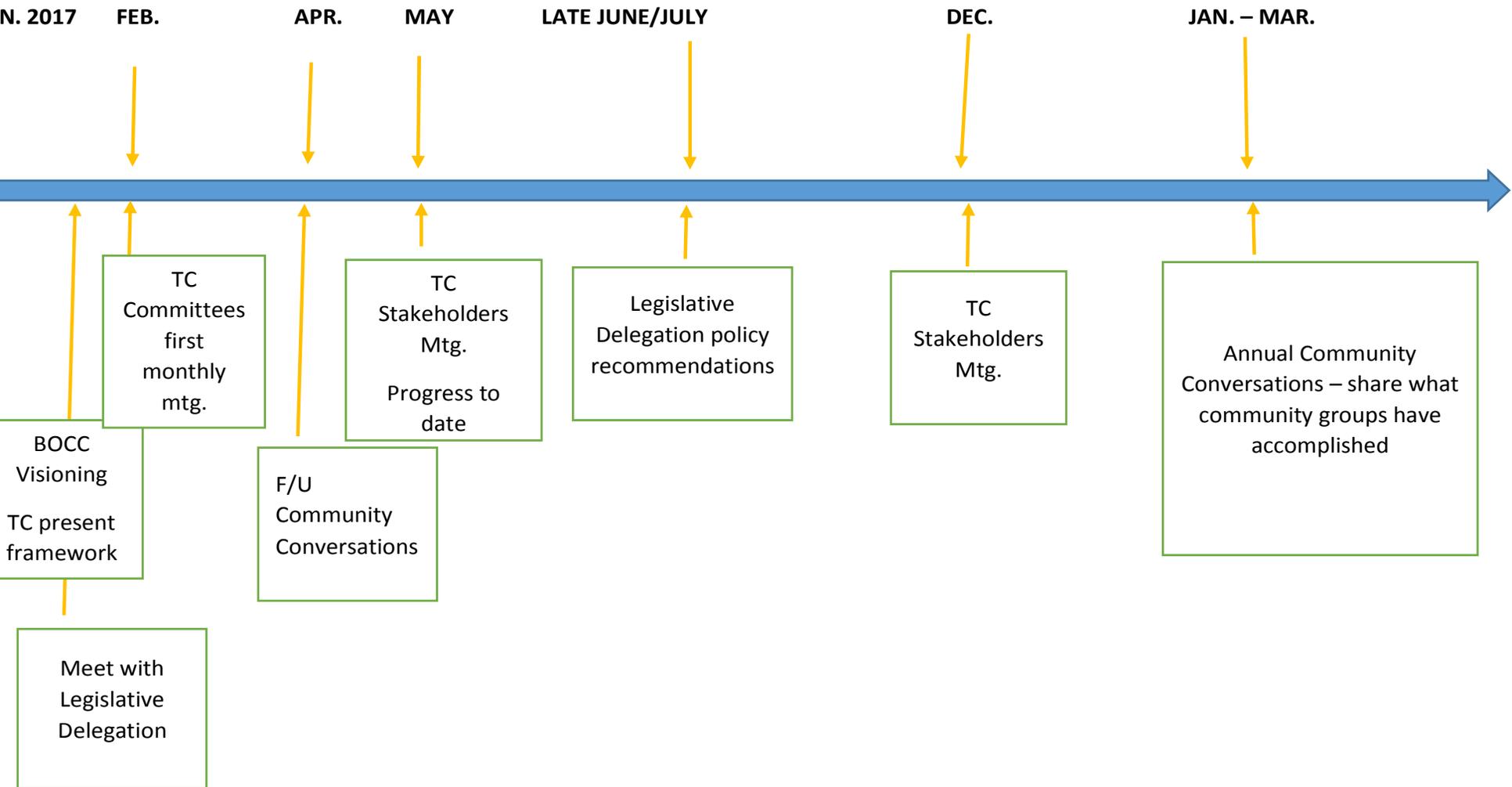
Communication and Education

Plans

Data

# TOGETHER CHARLOTTE

## MEETING TIMELINE



e envision a safe, healthy,  
educated and vibrant community  
where individuals, families and  
organizations are encouraged,  
engaged, and empowered to  
actively participate in achieving  
financial stability and in creating a  
sustainable quality of life for all.

